

PARTA Community Survey

PARTA values the community it serves and residents' opinions about our bus service. In 2023, we look forward to updating our system and making improvements to serve Portage County better. You can participate in this process by sharing your thoughts through this survey. Return the survey in person or by mail to: PARTA, 2000 Summit Rd., Kent, OH 44240 or by FAX to: 330.676.6310

1. What is your experience with PARTA?
 - Frequent rider
 - Occasional rider
 - I help someone use PARTA
 - I see the buses around
 - I am not familiar with PARTA

2. What impact do you think PARTA has in Portage County?
 - Very Positive
 - Positive
 - Neither positive or negative
 - Negative
 - Very Negative
 - I don't know

3. How can PARTA better serve the community?
 - Offer more service
 - Provide more training on how to use PARTA to community members
 - Easier to read bus schedules
 - New/better apps & technology for riders

4. If you or someone you know uses our service, are there any barriers you encounter?
 - Route timing
 - Area of service
 - Physical barriers
 - No barriers

5. If you do not use PARTA's bus service, why not?
 - Convenience, I have my own vehicle
 - Routes are not close to where I live/need to go
 - Route schedule doesn't fit my life
 - Cost

6. How likely are you to recommend PARTA to someone who needs transportation?
 - Very likely
 - Likely
 - Neither likely or unlikely
 - Unlikely
 - Very unlikely

Please share any additional comments you may have in the space below. Write on back or use additional paper if necessary.

