PUBLIC SURVEY

Thanks to your input this past Spring, a set of proposed service improvements have been developed. We would like to hear from you again, so please take a few minutes to complete this brief survey and tell us your preferences. When improvements are finalized, they will be recommended for implementation over a 10-year period. Thank you!

1. In what ZIP code is your home located? _____

2. Do (or have) you or a member of your household use(d) Portage Area Regional Transportation Authority (PARTA) services?
   - ☐ Yes
   - ☐ No
   - ☐ I am not aware of the public transportation services offered in Portage County

3. Please review the **Proposed Service Improvements** below and refer to the map on the next page before indicating your level of support for each one. **Mobility on Demand** (MOD) is defined as a flexible, on-demand service using smaller vehicles than what is typically used for Door-to-Door service. A trip can be "ordered" like an Uber on a phone app or by calling a phone number as long as the trip begins and ends within the specified zone.

Proposed Improvements to Existing Services	I Support	I Do Not Support	No Preference
Improve Saturday frequency on **Routes 30 and 35**: every 90 minutes			
Add Saturday service on **Route 90** (Akron Express): every 140 minutes			
Re-align **Route 90** through Tallmadge Road in Brimfield and service Walmart/Meijer every trip			
Add a trip to **Route 100** (Cleveland Express) *If supported, would you prefer AM or PM?*			
Proposed New Express Service	**I Support**	**I Do Not Support**	**No Preference**
Streetsboro Express from UH Portage to Market Square Drive			
Proposed Mobility on Demand Zones	**I Support**	**I Do Not Support**	**No Preference**
Streetsboro/Aurora MOD			
Ravenna MOD: Replaces routes 80/85			
Downtowner MOD: Replaces Route 46			
Capital/Technology Improvements	**I Support**	**I Do Not Support**	**No Preference**
Wi-Fi on buses on express routes			
Bus Stop Improvements: add shelters and amenities. If supported, which bus stop?_____			

4. Would you be willing to pay an additional $.25 or $.50 per trip for increased fixed route services?
   ☐ Yes ☐ No

5. How much would you be willing to pay to use a Mobility on Demand service?
   ☐ up to $2.00 per trip
   ☐ up to $3.00 per trip
   ☐ up to $5.00 per trip

6. Can you tell us how you feel about replacing Routes 80 and 85 with a Mobility on Demand zone in Ravenna?

   _____

   _____

7. If you were to ride a bus to Streetsboro, where would you want to start your trip? For example, would you want to get on the bus at UH Portage in Ravenna or another preferred location?

   _____

   _____

   Please use the space below to share any additional comments:

   _____

   _____

   _____

Proposed 10-Year Service Improvements

Proposed Service Updates
30 Interurban West: Increase Saturday headways to 90 min
35 Interurban East: Increase Saturday headways to 90 min
90 Akron Express: Re-route via Tallmadge Road all-day. Add Saturday service.
100 Cleveland Express: Add additional mid-day loop.

Proposed New Route
Streetsboro Express to Market Square

Proposed New MOD Zones
Downtowner MOD (replaces Rt 46)
Ravenna MOD (replaces Rt 80 and 85)
Streetsboro/Aurora MOD

Existing Routes

PARTA

1 inch = 4 miles