

## PARTA RESOURCES

## JOB AND FAMILY SERVICES

### Non-Emergency Transportation (NET)

Portage County Job and Family Services (JFS) provides help with securing transportation for doctor, dental, hearing, and counseling appointments (list not exclusive) for adults and children. All Medicaid categories eligible **EXCEPT** MPAP-Medicare Premium Assistance Program.

**To request service call: 330.297.3785  
or email: [Portage\\_NET@jfs.ohio.gov](mailto:Portage_NET@jfs.ohio.gov)**

### FIXED ROUTE SERVICES

- \$1.00** - per ride
- \$2.00** - all day with EZfare
- \$0.50** - Reduced Fare (Seniors, Medicare card holder, persons with disabilities)\*
- FREE** - Up to two (2) children under 45" tall per one paying adult  
Car seats are not required on buses; strollers are welcome

### DOOR-TO-DOOR TRANSPORTATION

**Call 330.678.1287 to request a ride**

PARTA offers Door-to-Door service throughout Portage County. Rides should be requested at least one day in advance. This service is available to all residents of Portage County - no qualifications necessary.

- \$6.00** - per ride; general public
- \$3.00** - per ride; Reduced Fare (Seniors, Medicare card holder, persons with disabilities)\*
- \$2.00** - per ride; ADA Paratransit service
- FREE** - Up to two (2) children under 45" tall per one paying adult  
Car seats are not required on buses; strollers are welcome
- FREE** - Job & Family Services NET (Medicaid enrolled)

### Contact PARTA

**Main Office:** 330.678.7745 ■ **Customer Service:** 330.676.6701  
**Scheduling:** 330.678.1287 ■ **TTY:** 1.800.750.0750  
[www.PARTAonline.org](http://www.PARTAonline.org)

### NEED MORE HELP? CONTACT:



Provided in partnership by Portage County Combined General Health District, Portage Area Regional Transportation Authority, and Job & Family Services

\*Must be registered and certified through PARTA's reduced fare program.

### REQUIREMENTS FOR NON-EMERGENCY TRANSPORTATION REQUEST

- Social Security Number
- Medical provider information (contact info, office address, appointment date/time/purpose)

### DOOR-TO-DOOR SERVICE

- Rides within Portage County & surrounding counties. Ten (10) days advance notice **REQUIRED**

### GAS CARDS

- Pick up at Job and Family Services office in the Portage County Administration Building (449 S. Meridian Street, 3rd Floor) **BEFORE** your appointment
- Gas card value based on mileage and current gas prices
- Seven (7) days advance notice **REQUIRED**

### CANCELLATION POLICY

- Please report any cancellation at least three hours prior to the scheduled appointment

### FREE MEDICAID HEALTHCARE TRANSPORTATION OPTIONS

- **BUCKEYE** - Members may call directly 48 hours (two business days) in advance. Dial 1.866.246.4358 (TTY/TDD: 1.800.750.0750) to schedule transportation
- **CARESOURCE** - Member Services: 1.800.488.0134 (TTY: 1.800.750.0750 or 711); 7 AM - 7 PM; Monday - Friday
- **MOLINA** - To schedule ride call: 866.475.5423; For Ride Assist (Where's My Ride?) call: 866.474.5331 (TTY/TDD: 866.288.3133)
- **PARAMOUNT** - Call at least two business days before your Medicaid covered appointment: 1.866.837.9817 (TTY: 1.800.750.0750); 8:30 AM - 5 PM; Monday - Friday
- **UNITED** - Member Services: 1.800.895.2017; 7 AM - 7 PM; Monday - Friday



Purchase bus fare and always get the best price using EZfare

FREE download available for IOS and Android devices



Track your bus in real time with PASSIO GO!

FREE download available for IOS and Android devices